

Privacy Policy

Your Privacy Is Important to Us

MarthaBravo.com or MarthaBravoPhotography.com is committed to ensuring that your privacy is protected. If you volunteer to provide certain information by which you can be identified when using this website to sign up for our email news updates or to request information, then you can be assured that it will only be used in accordance with this privacy statement.

Collection of Information

When voluntarily submitted by our visitors, this website collects personally identifiable information, like names, postal addresses, email addresses, etc. The information you provide is used to fulfill your specific request. This information is only used to fulfill your specific request. For example, your mailing address is only collected when you include it for possible invitations to shows, or to request specific information, and then it is only used to fulfill your request or contact you as you so desire. Your email address is only used to contact you to answer your request for information, to send you a newsletter, show invitations, or to let you know about special sales. You will only receive this information if you sign up on this website.

From time to time this policy may be amended. If substantial changes are made in the way we collect or use your personally identifiable information, we will notify visitors by posting an announcement on our Web site.

Email Addresses

Your email address is only collected when you voluntarily enter it into a form on this website that offers you the ability to receive periodic updates about Martha Bravo Photography. By signing up, you are indicating agreement to receive emails about shows, new work, awards, and other news. We will not sell, trade, loan or rent any personally identifiable information collected to third parties, including email addresses.

Cookies

We do not use cookies on this Web site. Our Web site logs do not collect personally identifiable information and we do not make attempts to link them with the individuals who visit our site.

Contact Us with Questions

If you have any questions or comments about privacy, please contact: legal@marthabravo.com

Refund Policy

Due to the nature of digital photography and the fact that photographs, once sent, cannot be returned; Impressions Photography has a strict NO REFUNDS POLICY. Once a transaction has been completed (i.e., the buyer selected and paid for the photo and then Impressions Photography sent the buyer the correct photograph) it is then considered non-refundable. If a buyer has selected and purchase an incorrect photo, he/she must notify Impressions Photography, before receiving the “incorrect” photograph. Refunds will NOT be given due to “not liking a photo”, selecting an incorrect photo after the buyer has already received the photograph, or any other reason. If a mistaken photo is sent to the buyer, as documented on the invoice, Impressions Photography will send the correct photo to the buyer free of charge.

Also we will send free of charge is the following happens with your prints:

- a manufacturer defect is evident and reported within 72 hours (3 business days) from the date it was received,
- damaged during shipping,
- or in the event that the order was erroneously process such as an error was made on the size of the print, compared to the original recorded order.

Refund/Exchange Policy for Custom Wedding Albums and Photo Books

Due to the custom pre-designed nature of these services, there are no refunds on any design order. Albums ordered are considered a custom product and therefore there are no refunds on any album orders. Flush Mount and Coffee Table Books are made to order and cannot be returned or exchanged unless:

- a manufacturer defect is evident and reported within 72 hours (3 business days) from the date it was received,
- damaged during shipping,
- or in the event that the order was erroneously process such as an error was made on the size of the book or color/style, compared to the original recorded order.

Any questions regarding this Policy please email: legal@marthabravo.com